How do I cancel my subscription?

Account Subscription · https://www.meolea.com/help/account-subscription/how-do-i-cancel-my-subscription/

You can cancel your Meolea subscription at any time directly from your account settings.

There are no cancellation fees.

Step 1: Open your account settings

1. Log in to your Meolea account.
2. Go to **Account**.
3. Select **Subscription & Billing**.

There you will see your current plan and billing information.

Step 2: Select “Cancel subscription”

Click **Cancel subscription**.

For security reasons, you may be asked to confirm your decision.

Once confirmed, your subscription will be marked as canceled.

What happens after I cancel?

After cancellation:

- Your subscription remains active until the end of the current billing period
- You can continue using all features during this time
- No further charges will occur

You can view your subscription end date in your account settings.

See: *What happens after cancellation?*

Can I cancel during the free trial?

Yes.

If you cancel before the trial ends:

- You will not be charged
- Your access will continue until the trial period expires

See: *How does the free trial work?*

Will my data be deleted?

No.

Canceling your subscription does **not** delete your account or your data.

If you want to permanently remove your data, you must delete your account separately.

See: *How do I delete my account permanently?*

Can I reactivate my subscription later?

Yes.

As long as your account has not been permanently deleted, you can reactivate your subscription at any time from your account settings.

Your stored data will remain available.

Didn’t receive confirmation?

You will receive a confirmation email once your cancellation has been processed.

If you did not receive a confirmation email, please contact support.

Need help?

If you are experiencing issues canceling your subscription, contact our support team and include:

- The email address associated with your account
- A short description of the issue

We will assist you promptly.