How do I update my payment method?

Account Subscription · https://www.meolea.com/help/account-subscription/how-do-i-update-my-payment-method/

You can update your payment method at any time from your account settings.

This is useful if:

- Your card has expired
- You received a new credit card
- You want to switch to another payment method
- A payment attempt has failed

Step 1: Open your account settings

1. Log in to your Meolea account.
2. Go to **Account**.
3. Select **Subscription & Billing**.

There you will see your current plan and payment details.

Step 2: Change your payment method

Click **Update payment method**.

You will be securely redirected to our payment provider to:

- Enter new card details
- Switch payment methods (if available in your region)
- Confirm the update

Your payment information is processed securely by our payment provider. Meolea does not store your full card details.

When will the new payment method be used?

Your updated payment method will be used for:

- The next scheduled billing cycle
- Any outstanding unpaid invoices

If your previous payment failed, updating your payment method may automatically retry the payment.

What if my payment keeps failing?

If your payment fails again:

- Check that your card is valid and not expired
- Ensure sufficient funds are available
- Contact your bank if necessary

You can also contact our support team if the issue persists.

Is my payment information secure?

Yes.

All payment processing is handled securely by our payment provider. Meolea does not store sensitive payment data such as full credit card numbers.

For more information, see: *Security & Privacy*

Need help?

If you cannot access the billing section or encounter an error, please contact support and include:

- The email address linked to your account
- A short description of the issue

We’ll be happy to assist you.