I didn’t receive the verification email

Technical Issues · https://www.meolea.com/help/technical-issues/i-didnt-receive-the-verification-email/

After creating your Meolea account, we send you a verification email to activate your account.

If you t didn’t receive the verification email, don’t worry. In most cases, this can be resolved within a few minutes.

Please follow the steps below.

Step 1: Check your spam or junk folder

Verification emails sometimes end up in:

- Spam
- Junk
- Promotions (Gmail)
- Other filtered inbox folders

Search your inbox for:
“Meolea”

If you find the email, mark it as “Not spam” to ensure future emails arrive correctly.

Step 2: Make sure you entered the correct email address

If you accidentally entered the wrong email address during registration, the verification email will not reach you.

Try signing up again with the correct email address.

Step 3: Wait a few minutes

Email delivery can occasionally take a few minutes depending on your provider.

If you still haven’t received anything after 10–15 minutes, continue with the next step.

Step 4: Request a new verification email

On the login page, try signing in again.
You will see the option to resend the verification email.

Click “Resend verification email” and check your inbox again.

Step 5: Check company or work email restrictions

If you are using a company or work email address, your organization’s firewall may block automated emails.

If possible, try registering with a private email address (e.g., Gmail, Outlook).

Still not working?

If you have tried all steps above and still cannot verify your account, please contact our support team.

To help us assist you quickly, include:

- The email address you used to register
- The approximate time you signed up

We’ll help you resolve the issue as soon as possible.

Related articles

- How do I create a Meolea account?
- I can’t log in – what should I do?
- How do I reset my password?